

Audio Banking

Call 1-888-222-8868

Quick Tips

- Press 3 and the * key to return to the main menu
- Press the * key to return to the previous menu
- Press 9 and the * key to enter a different account number
- Press 0 to be transferred to one of our representatives
- Press 8 and the * key for speech recognition
 - Say “touchtone” to go back
- To end your audio banking call, simply hang up

How to Use Audio Banking

- 1 Dial 888-222-8868
- 2 Enter your account number and PIN

FIRST TIME USERS:
In order to verify your identity, the first time you call in you'll be asked to enter your account number, followed by your Social Security number. You will then be prompted to create an access code. For account transactions and inquiries, you'll always be asked to enter your account number and access code.
- 3 Follow the menu prompts

Menu Prompts

- 1 **Balances**
 - 1 Checking
 - 2 Savings
 - 3 Certificates and IRAs
 - 4 Loans
- 2 **History**
 - 1 Checking
 - 1 Last 5 Transactions
 - 2 Cleared Checks
 - 3 Withdrawals
 - 4 Deposits
 - 5 Amount
 - 6 Check #
 - 7 Date
 - 2 Savings
 - 3 Certificates and IRAs
 - 4 Loans
- 3 **Transfer Funds**
 - 1 Funds Transfer
 - 2 Payments
- 4 **Withdrawal**
 - 1 Checking
 - 2 Savings
 - 3 Loans
- 5 **Change Access Code**